

Watch sales soar.

Email Integration Android Specific

How is this feature going to help you?

- No more copying emails into comments
- Better visibility for every customer interaction
- Build a more complete customer history

How does it work?

We have a unique email per user available on the timelines and in your settings.

When you include the email address in an email thread (Forward, Bcc), Skynamo:

- Receives the email text
- Makes sure you're a verified user
- Tries to match contacts (within your customer profiles) with the email/s in the email thread.

How to access and copy your unique email address.

1. Ensure that you have loaded individuals as a Contact in Skynamo.



2. Open the Settings option.



3. Select Email.



4. Copy and paste your unique email address.

<	Preferences	
Unic	que email address	
61824633741c3dfa5bb69dd4@inbound.za.dev .skynamo.me		٥

Emails sent to this email address by bcc or forwarding will be added to Skynamo. Emails will display on a customer timeline when a recipient email matches a contacts email address.





5. Compile your email in your mail as you would normally, and then ensure that you CC or BCC in your unique code.

Note: Find your unique email to copy in, and ensure the receiver of your email is added as a contact on one of your Skynamo customers' profile.



6. After your mail has been sent, it will be visible on your Timeline and History tab:

Timeline		702 Office Furniture			
Today	rtails	Sales 0	History	Tasks	File
Email with 702 Office Furniture Price Adjustments phuryetons -3 m ago J	Today Email with 702 Office Furniture				
Yesterday		Price Adjustments phunyezwa - 3 m a	go 🛷		
Reimbursement Claim	We	dnesday, O	ctober 13,	2021	

7. You can tap the email to review:

Timeline	702 Office Furniture				
Today	rtails Sales O History Tasks File				
Email with 702 Office Furniture Price Adjustments phunyezwa - 3 m ago - 4*	Today Email with 702 Office Furniture				
Yesterday	Price Adjustments phunyezwa - 3 m ago 🖋				
Reimbursement Claim - phuryezwa - Yesterday 16:14	Wednesday, October 13, 2021				

Please note:

- It only shows plain text, so won't show attachments or images.
- You won't be able to see emails sent to people who aren't listed as a contact in Skynamo.

