Skynamo

Watch sales soar.

Email Integration Mobile Specific

How is this feature going to help you?

- No more copying emails into comments
- Better visibility for every customer interaction
- Build a more complete customer history

How does it work?

We have a unique email per user available on the timelines and in your settings. When you include the email address in an email thread (Forward, Bcc), Skynamo:

- Receives the email text
- Makes sure you're a verified user
- Tries to match contacts (within your customer profiles) with the email/s in the email thread.

How to access and copy your unique email address.

1. Ensure that you have loaded individuals as a Contact in Skynamo.



2. Open the Settings option.



3. Select Email.

< Preferences
Preferences
Order Form
Email
About
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4. Copy and paste your unique email address.

Note: Find your unique email to copy in and ensure the receiver of your email is added as a contact on one of your Skynamo customers' profile. Then compile your email as you normally would, and ensure you CC or BCC in your unique code

< Preferences	To 🕑 phunyezwa	v@me.com	
Unique email address	Co 🦲 6182463374	Cc 🧟 61824633741c3dfa5bb69dd4@inbound.za.dev.skynamo.me	
61824633741c3dfa5bb69dd4@inbound.za.de .skynamo.me	ev D Price Adjustments		
will be added to Skynamo. Emails will display customer timeline when a recipient email ma contacts email address.	on a Hi Phunyezwa, tches a Kindly find attache	d as discussed	
5. Once your mail has been sent, it will be visible on your Timeline and History tab:	Timeline	< 702 Office Furniture	
	Email with 702 Office Furniture Proc Adjustments phunyecwa - 3 m ago w	Today	
	Yesterday	Price Adjustments phunyezwa - 3 m ago 🖋	
	Reimbursement Claim phunyezwa - Yesterday 16:14 🛷	Wednesday, October 13, 2021	
6. You can tap the email to review:	702 Office Furniture	← Email	
	itails Sales O History Tasks	File: Price Adjustments 2/1/22 08/99	
	Today	Phunyezwa@skynamo.com to phunyezwam@yahoo.com	
	Email with 702 Office Furniture Price Adjustments phuryezwa - 3 m ago 🖋	Hi Phunyezva, Piesas find attache price adjustments as discussed. Kind regards Phunyezva, Matahomo Trainyen Specialist	
	Wednesday, October 13, 2021		

Please note:

- It only shows plain text, so won't show attachments or images.
- You won't be able to see emails sent to people who aren't listed as a contact in Skynamo.



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